



TRANS-NOMAD 2024 TERMS OF SALE

1. Description of the Trip

Trans-Nomad is a combined journey that, in addition to the competitive event, offers services included in the registration for participants, such as accommodation, transportation, and other complementary services.

The combined trip with accommodation and transportation is offered by the travel agency Trans-Nomad Enduro Base Camp Adventure, registered under the name of Trans-Nomad SL with its registered office at Plaza Unidad Nacional, 7, 7 b, 22001 (Huesca), Tax ID (CIF) B94148897, and registered with the Tourism Registry of Aragón under identification code CAA 430. It complies with current regulations.

2. Applicable Legal Regulation

These General Conditions are subject to the provisions of the Consolidated Text of the General Law for the Defense of Consumers and Users and other complementary laws (Royal Legislative Decree 1/2007, of November 16; Official State Gazette (B.O.E.) 30-11-2007), Law 7/1998, of April 13 on General Conditions of Contracting (14-4-98), and other applicable provisions.

These General Conditions shall be incorporated, signed by the contracting parties, into all contracts for combined trips whose purpose is the programs/offers contained in the program/brochure. They bind the parties, along with the specific conditions agreed upon in the contract or documented travel information provided simultaneously upon subscription to the contract.

3. Non-Refundable Expenses

All expenses arising from advances made by the event organization to suppliers, such as accommodations, meals, transportation, and essential materials and management services necessary for the event, are considered non-refundable. In this case, they must be fully borne by the traveler and may account for up to 25% of the total registration fee.



4. Cancellation by the Customer

Registrations are non-transferable to other runners without authorization from the organization. If a participant cannot attend the event for various reasons (medical, family, etc.), the cancellation policy is as follows:

- For cancellations requested before September 1, 2024, the organization will refund 75% of the registration fee.
- From September 1, 2024, no refunds will be issued for any registrations. No exceptions.

The organization recommends that runners purchase cancellation insurance covering both the trip and the registration fee for medical or family reasons. Participants must arrange this insurance separately, as it is not included in the event registration.

5. Withdrawal

In the event of a runner's withdrawal, the amount paid will not be refunded. However, the runner may continue to use the facilities and all contracted services until the end of the event.

Except in cases of injury, a runner may only withdraw at the end of a section, where they must inform the responsible party to notify the race organization. From the accessible refreshment point, managed by vehicle, the runner's return to the accommodation will be arranged.

6. Event Cancellation by the Organization

The organization reserves the right to cancel the event, specific days, or competitive sections if it is due to weather conditions endangering the runners or for technical or emergency reasons beyond the organization's control.

Cancellation of stages will be communicated during the 8:00 PM briefing on the day before the stage is scheduled.

In this case, written communication will be sent to the email address provided by the registered participants during the registration process, explaining the reasons for the cancellation and the non-refundable expenses.

Under no circumstances will the cancellation of the event result in a refund exceeding the cost of the event, nor will it create an obligation for indemnification on the part of the organizer.



7. Claims and Actions Arising from Registration

The Combined Travel Contract generated by the registration is governed by the agreements between the parties, the provisions of these General Conditions, and the provisions of Royal Legislative Decree 1/2007 of November 16. Trans Nomad SL is not affiliated with any consumer arbitration system.

In the case of administrative claims, they must be submitted through the Diputación General de Huesca, the competent body for tourism matters, given that the registered office of Trans Nomad SL is located in Huesca.

Regarding legal actions arising from the Combined Travel Contract, such actions are subject to a limitation period of two years from the day the trip ends, with express submission to the jurisdiction of the courts of Huesca.

8. Responsibility and Limitation of Liability

Trans Nomad's liability for material damage or injury is regulated according to the international agreements described. Such liability shall never exceed the limits established in these international agreements and regulations.

Trans Nomad has liability insurance in place, adapted to the provisions of the Autonomous Community of Aragón for conducting travel agency activities.

Under no circumstances can Trans Nomad be held responsible for damages caused by the unauthorized actions of the customer, damages caused by third parties, natural disasters, or events over which Trans Nomad has no influence (including strikes, schedule changes, etc.).

Within the framework of exercising due care, Trans Nomad SL can only be held responsible for the conscientious planning of the trip, the careful selection and supervision of service providers, the accuracy of service descriptions, and the proper provision of services as per the contract. Trans Nomad is not responsible for any breach by service providers.



Limitation of Liability

All Trans Nomad staff members do not own or operate any entity that provides or will provide products or services for the trip. They contract transportation (buses, vans, etc.), accommodations, restaurants, transfers, and other services from various independent providers. All these individuals and entities are independent contractors. Therefore, Trans Nomad SL is not liable for any negligent or intentional acts of these individuals or entities, nor for those of third parties.

Furthermore, and without limitations, Trans Nomad is not responsible for any injury, loss, death, inconvenience, delay, or damage to personal property in connection with the provision of products or services resulting from force majeure, illness, acts of war, civil unrest, insurrection or revolution, animals, strikes, and other labor activities, criminal or terrorist activities of any kind, overbooking, reduction of services, intoxication, mechanical failure, or any other type of aircraft or transportation, nor for the untimely arrival or departure of any means of transportation.